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To: Microsoft ATR,Paul
Date: 1/26/02 2:12pm
Subject: Microsoft Settlement

As a user of MS Windows and with no other vested interest I believe Microsoft did us - the users- a great service in the way they offered their products from their inception until present.

We needed a turnkey computer. Press the button and go - and we came very close to getting that only because of the way MS bundled their products with the major supplier of computer hardware. The industry would be many years back if the Justice Department could have prevented MS from their initial marketing efforts. Now that MS is successful their competitors, managed by cry-babies, are screaming foul. Pfooie on them. I bought Netscape, but after several versions I gave up on them and went to MS Explorer and Outlook Express. As for AOL - I was online early with them - they are such a farce. I left them years ago.

This is a very huge, immature market - let the market determine the winner and losers. No one is going to monopolize this market. Not ever. Look at the grand old man - Big Blue. At one time such a threat that the Justice Department took them on - but eventually dropped the suit. Their customers took care of their arrogance. They almost went belly-up - but they brought in a marketing man - and he asked their customers a question that Big Blue had never thought of, "What can we do for you? What is it you want from us?" The Justice Department would never have resolved the IBM problem of size. But their own customers chastised them until they reformed.

The Justice Department started this MS mess - they should step in and settle it - and make sure that the states settle.

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